FCAR Technology

## How to update your F3/F3S/F5 scanner

Before your begin

✓ You must be registered as a Fcar member ;

    -- For a detailed guide please review "How to register as a member "

✓ The scanner must be activated ;

    -- For a detailed guide please review "How to activate your scanner"

✓ Fcar Utility must be installed on the PC;

    -- For a detailed guide please review "Fcar Utility Setup "

✓ Please make sure the scanner software expiration date is valid before you format the SD card.

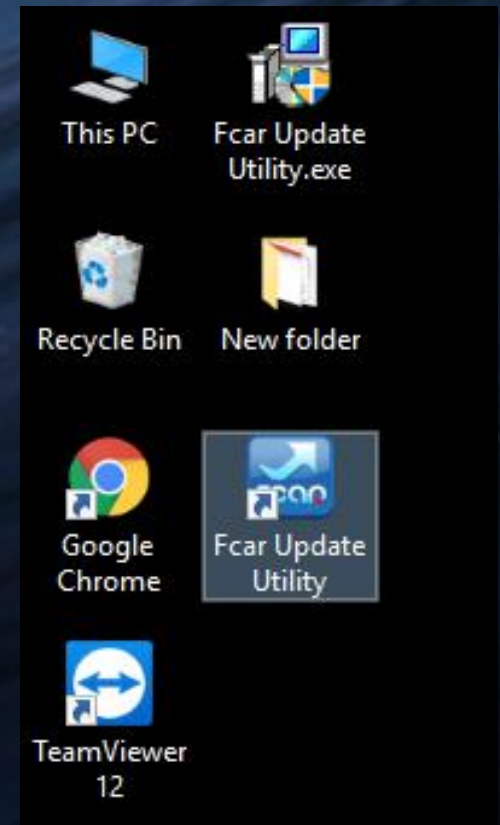# Step 1 : Download and install the Fcar Utility on PC

Website : www.fcar.com
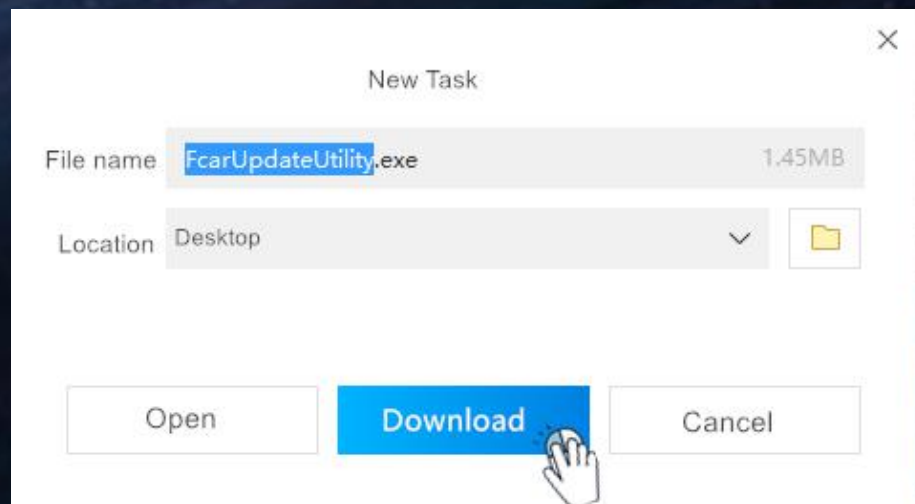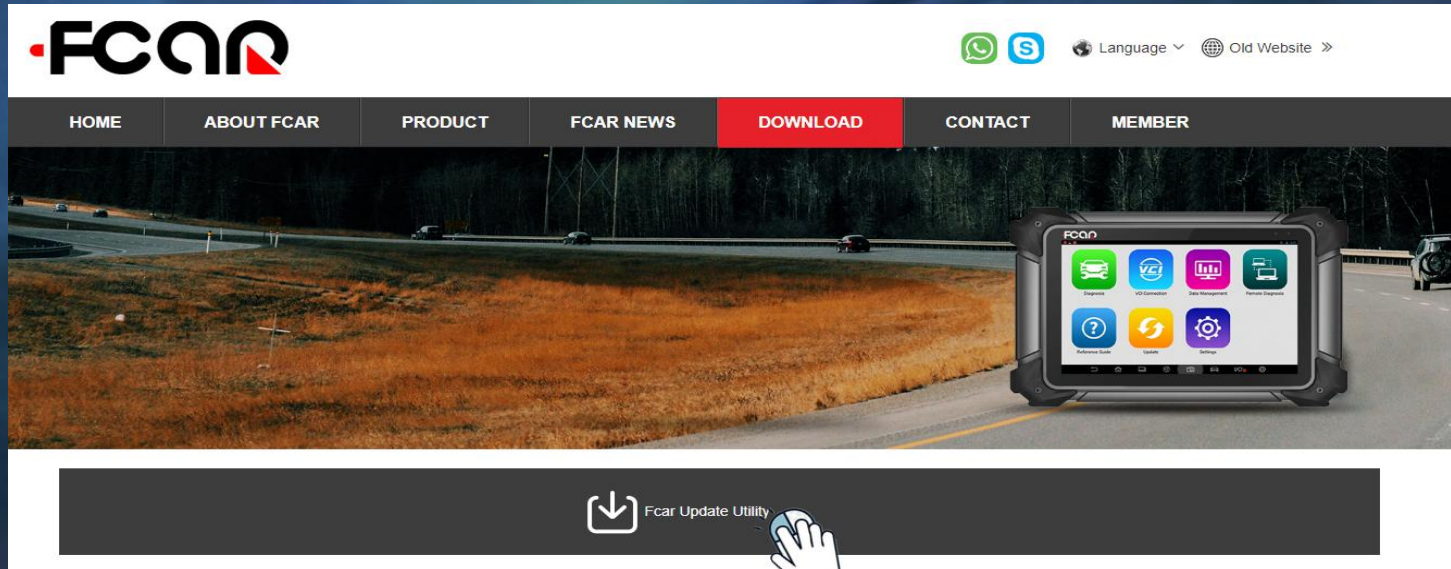
Download and install the Fcar Utility on PC
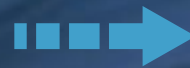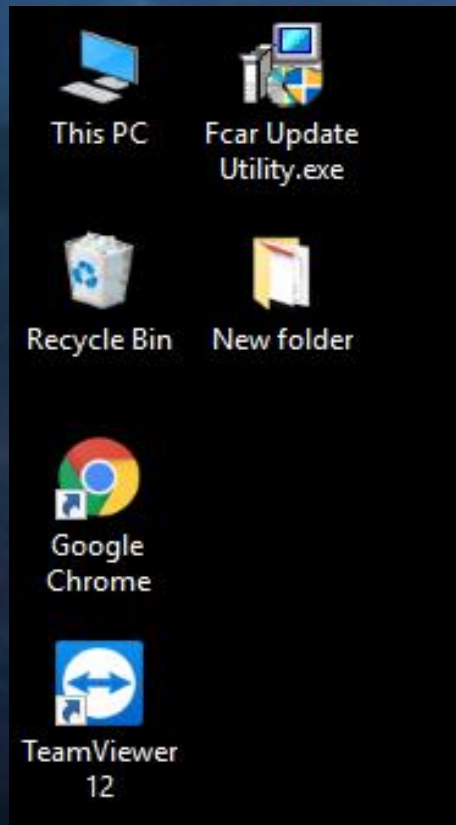
Please decompress the exe file and install the update tool on your PC desktop .
It will show the icon when installation finished .

Step 2 :Run the Fcar Utility

Step 3: Login the account

Functional menu for update tool

Home page

A

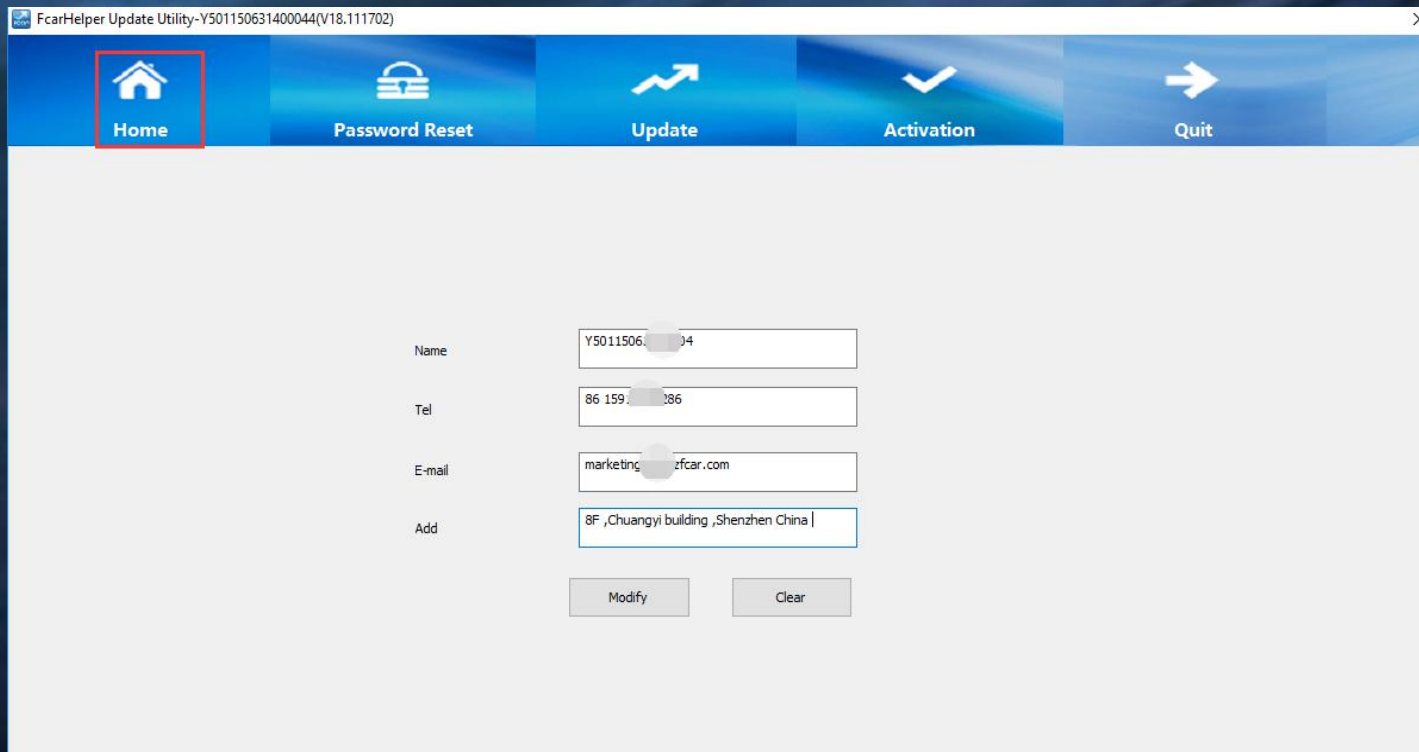Account password

B

Software update page

C

Scanner Activation

D

Home Page

This page will show you the details contact information when you registered .
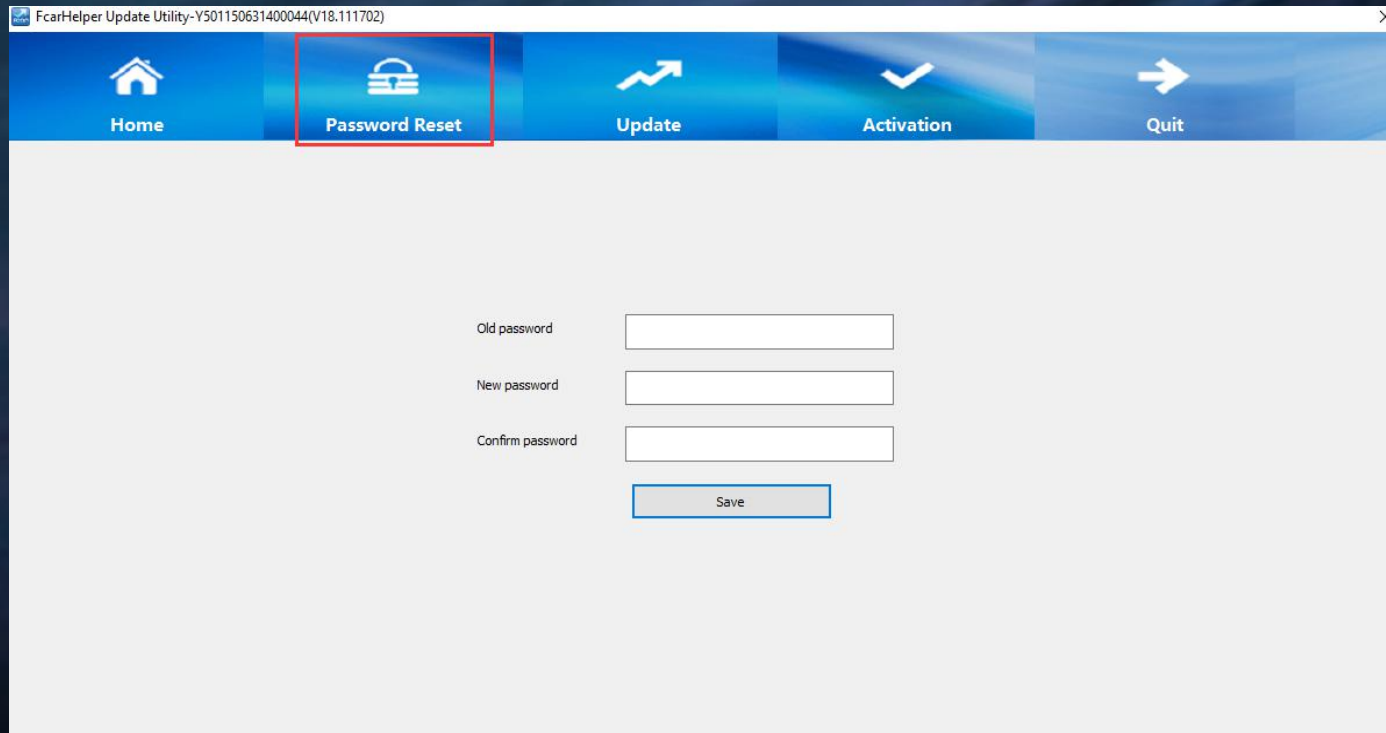If need modify ,you can deal with it by yourself here or contact with us .

Account password

✓ Here you can modify the account password in the case of the exsited password is trivial or hard to remember
✓ But you have forgot the password , please contact with us .

Account password modified by Distributors

① Click menu "Password Reset ";
② Choose the customer's scanner serial number from list ;
③ Input the distributor account passward to get the authority to reset the passward you have chosen.
④ Please confirme and select "Reset" .

Software latest version update

✓ **Please follow the steps ①②③ in the above picture;**

✓ **Please waiting for all the software update status to become green and the process bar to complete . It will be succeed when it shows " update completed "**
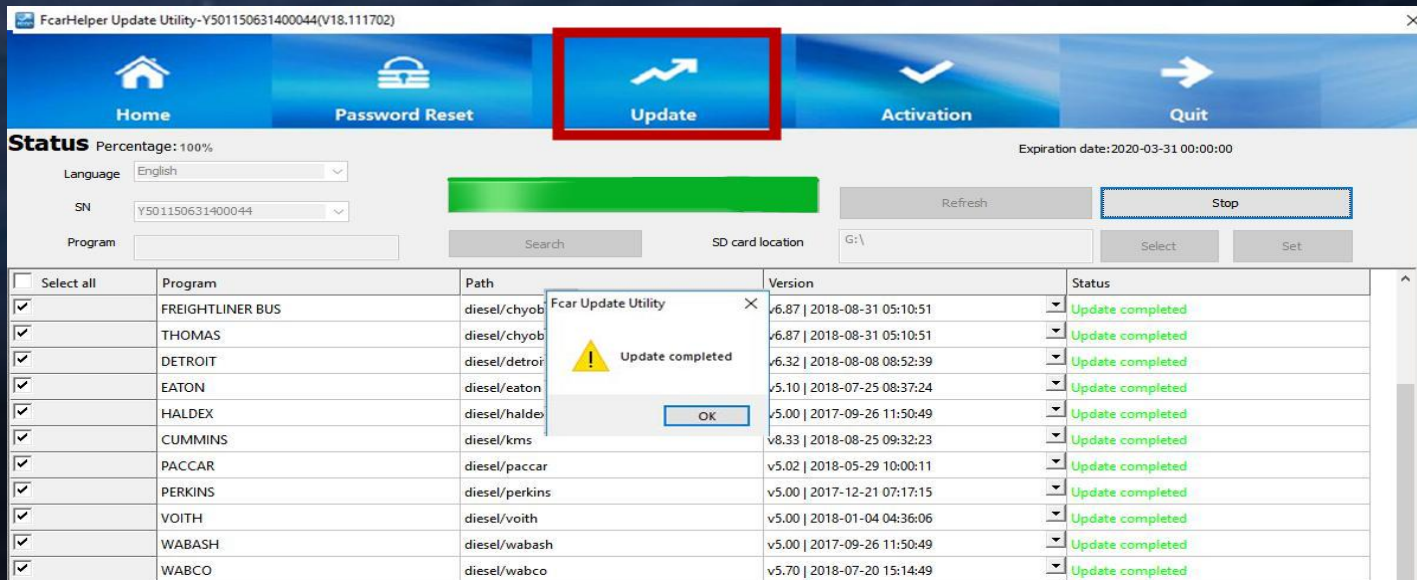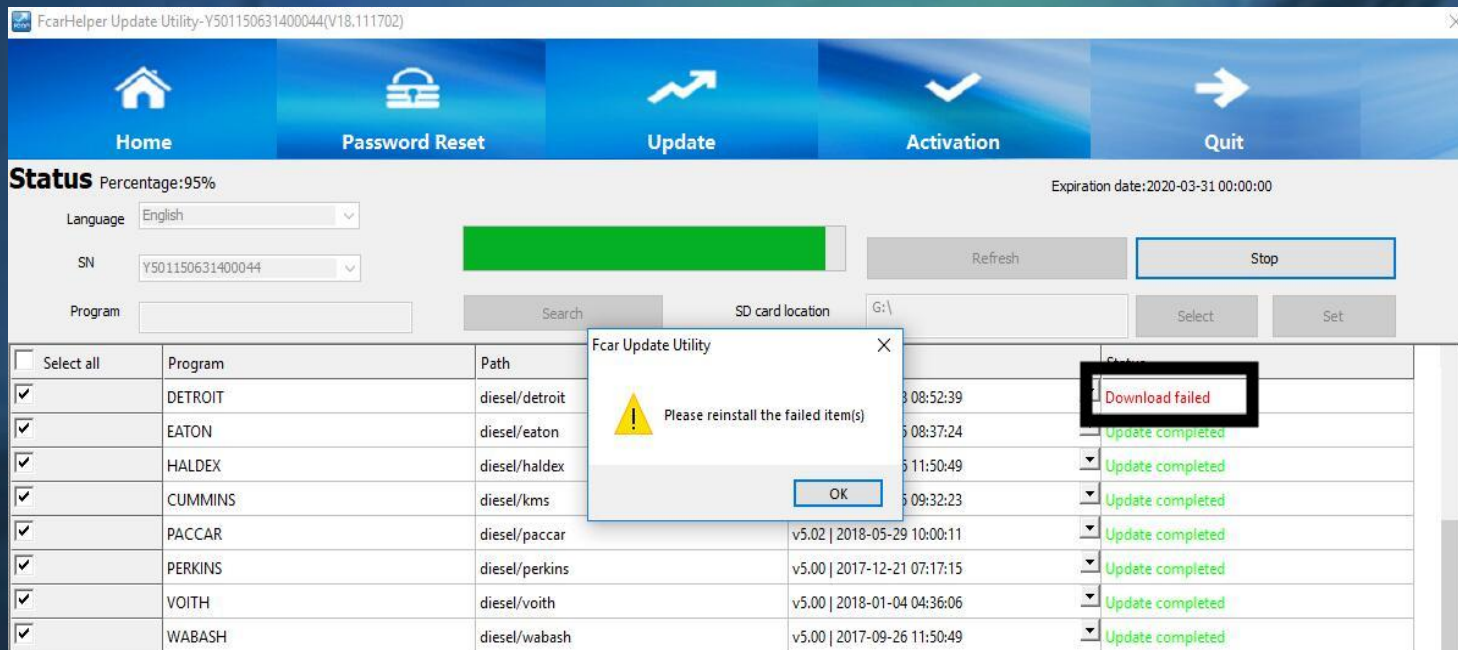
> **If there is tip shown "please reinstall the failed item(s) " ,please click "OK " first .**
>
> **Please" refresh "and "update the selected item" again as following picture .**
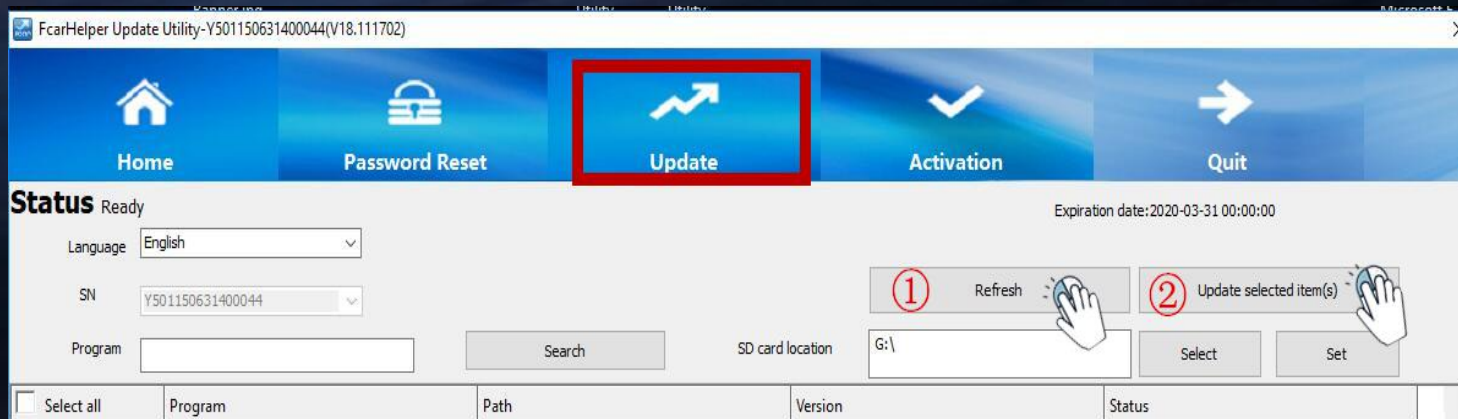
Software latest version update by Distributors

- ✓ **Please follow the steps ①②③④ in the above picture ;**
- ✓ **Here added the serial number list distributors managed ；**
- ✓ **Please wait for all the software update status to become green and the process bar to complete . It will be succeed when it shows " update completed ".**
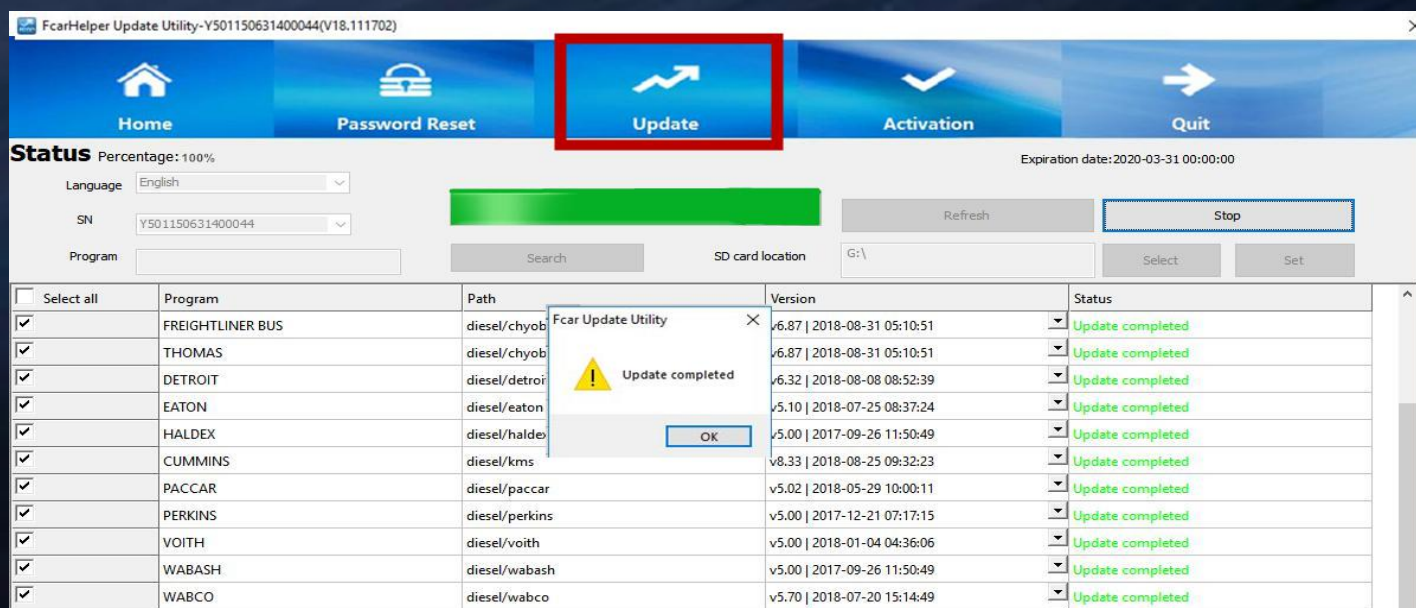
Activation Page

Login on the update tool and choose menu "Activation" , you'llsee the member page as picture ①;

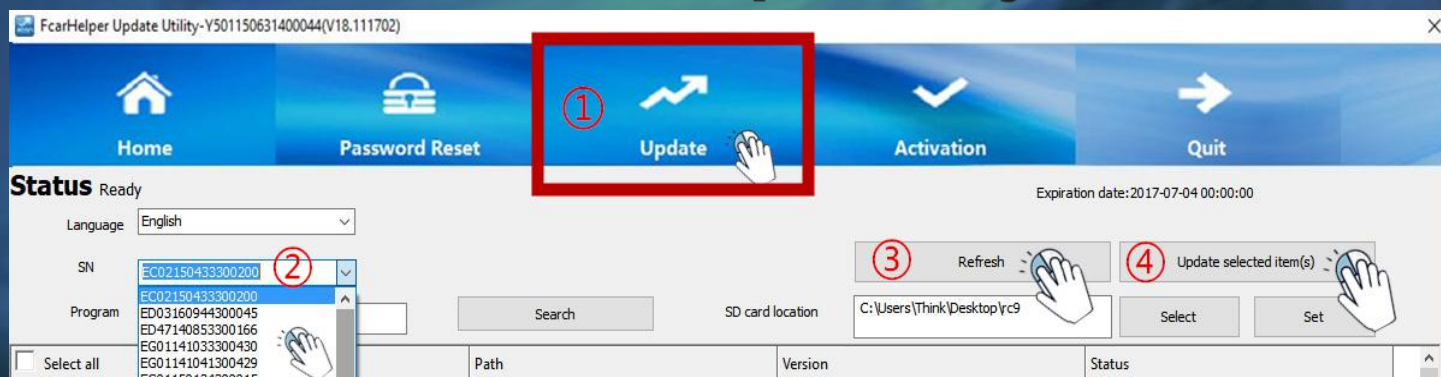Click "System activation" on the scanner main menu ; Get the "System Signature (pic ②) " and input the code to pic ①

Click"Generate Act. code" and select "Yes" as pic ③ .
Input the Activation code (pic ③) to Fcar scanner system activation page as picture ②;

Click "OK" and the activation completed same as pic ④ ;
If any question ,pls contact us .
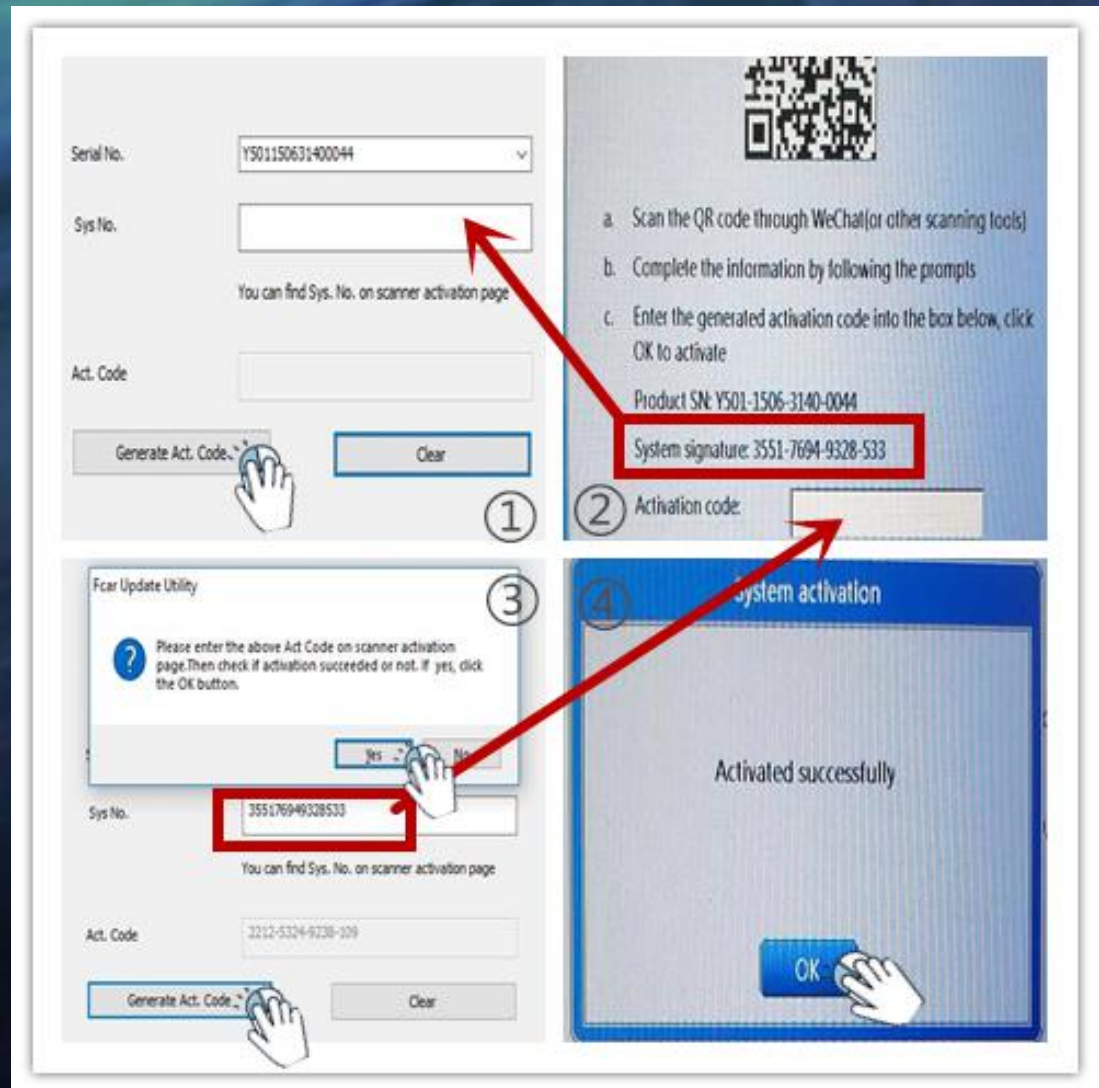
How to register as a member by website

- **www.fcar.com**

- **Click menu" Member "--
  "Register" same as picture ①;**

- **Fill in all the blank as picture
  ② shown ;**

- **Click "Register "after all
  information completed as
  picture ③**

- **Press "OK" after registeration
  was successfull and Login .**

- **Please check the scanner
  information and register again
  if the note shown as picture**
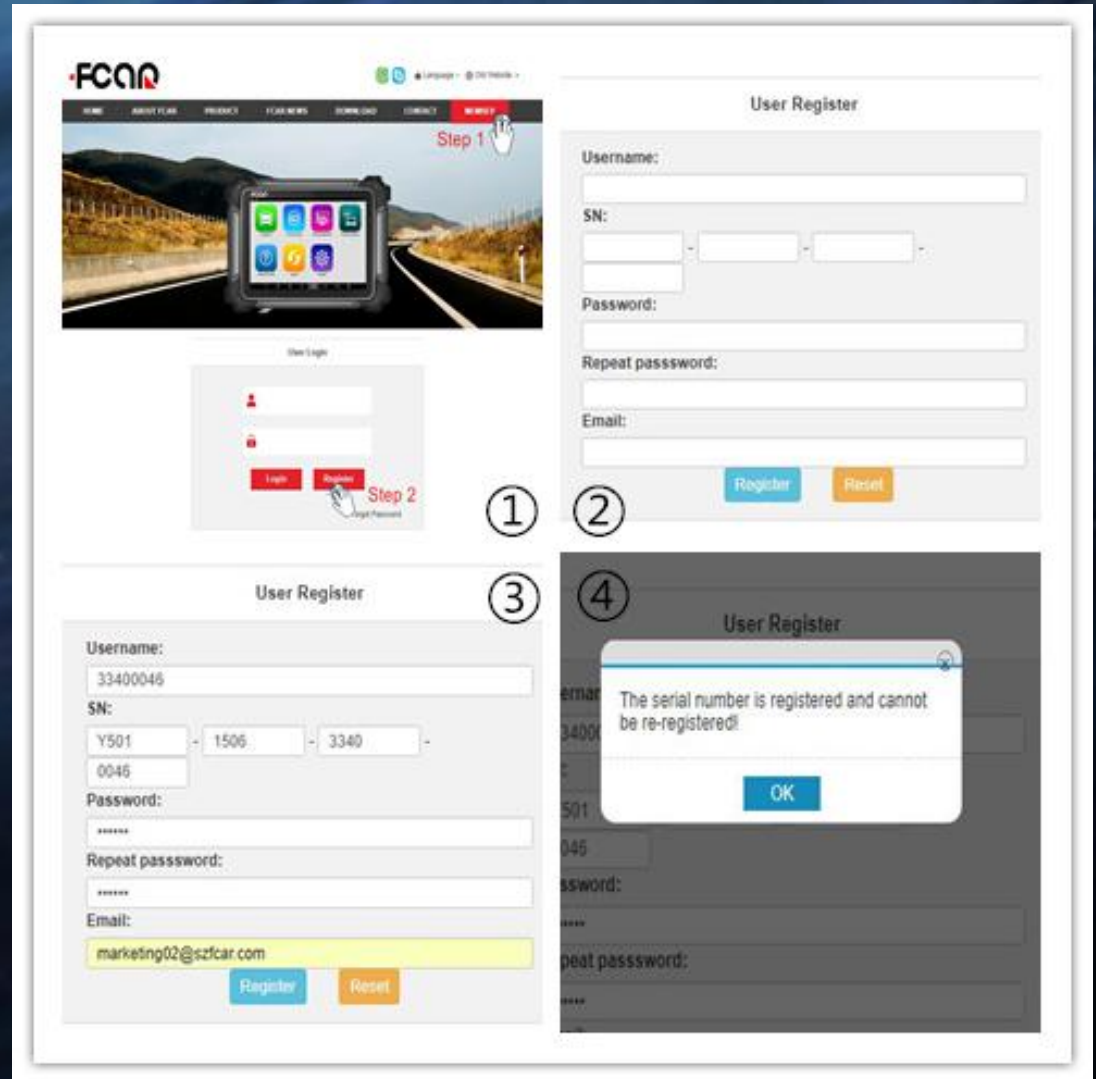
How to activate the scanner by website

Login the member center
then you'llsee the member
page as picture ①；

Click "System activation" at
the left ,fill in the "System Signature
(pic ②) "then click
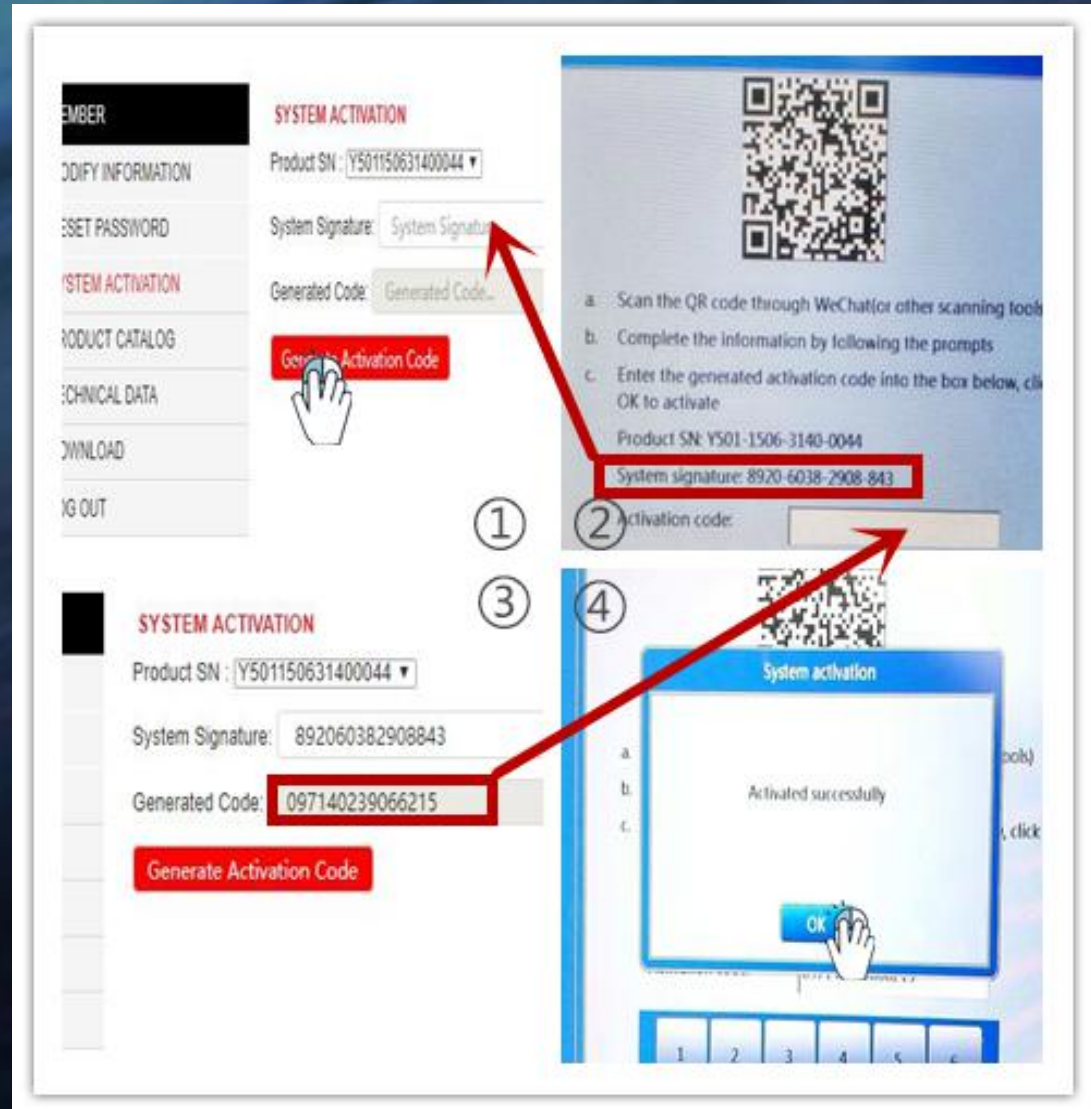"Generate activation code"；

Input the Activation code （pic ③）
into Fcar scanner system
activation page as picture ②；

Click "OK" and the activation
completed same as picture ④；
If any question ,pls contact us .

Conclusion

- Download times will vary based on your connection speed and sofware types ；

- Installation times will vary based on your PC performance;

- If you suspect software issues , Please perform FORMAT the SD card as detailed in the last page and update all software again

- If you are still experiencing issues ,please take a screenshot of the error message sent us by email :service@szfcar.com or contact with us at 86-755-82904730.

-   FCAR Team