

FCAR Technology

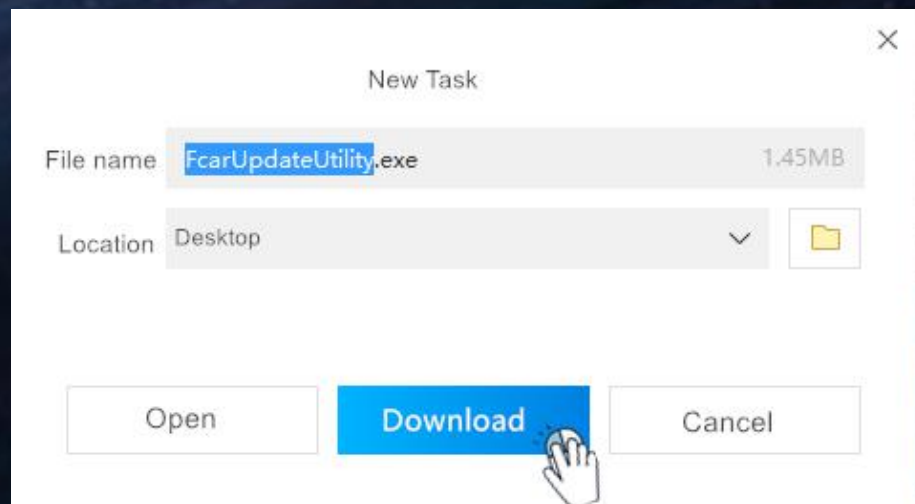
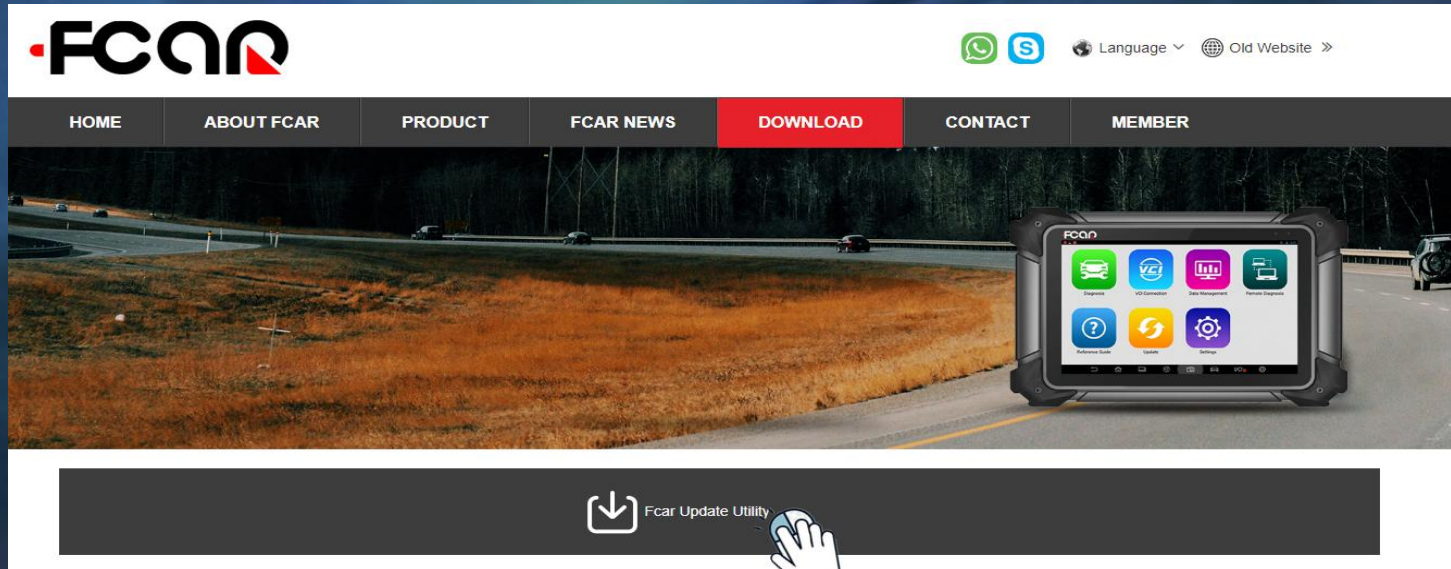
How to update your F3/F3S/F5 scanner

Before your begin

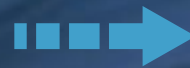
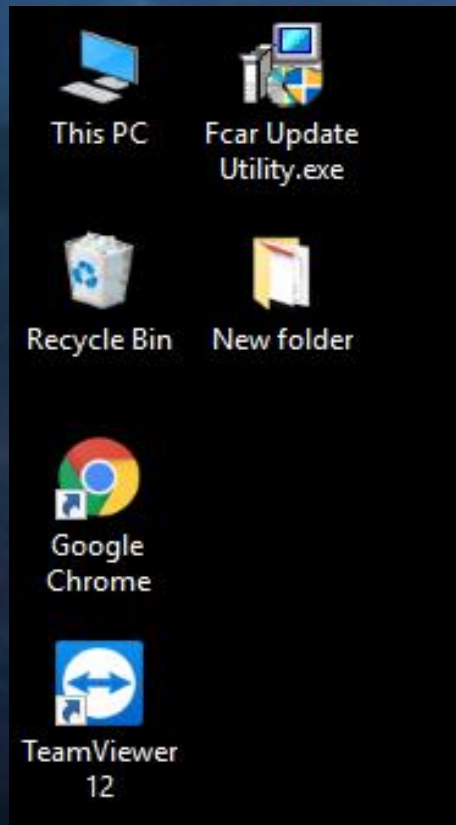
- ✓ You must be registered as a Fcar member ;
-- For a detailed guide please review "How to register as a member"
- ✓ The scanner must be activated ;
-- For a detailed guide please review "How to activate your scanner"
- ✓ Fcar Utility must be installed on the PC;
-- For a detailed guide please review "Fcar Utility Setup"
- ✓ Please make sure the scanner software expiration date is valid before you format the SD card.

Step 1 : Download and install the Fcar Utility on PC

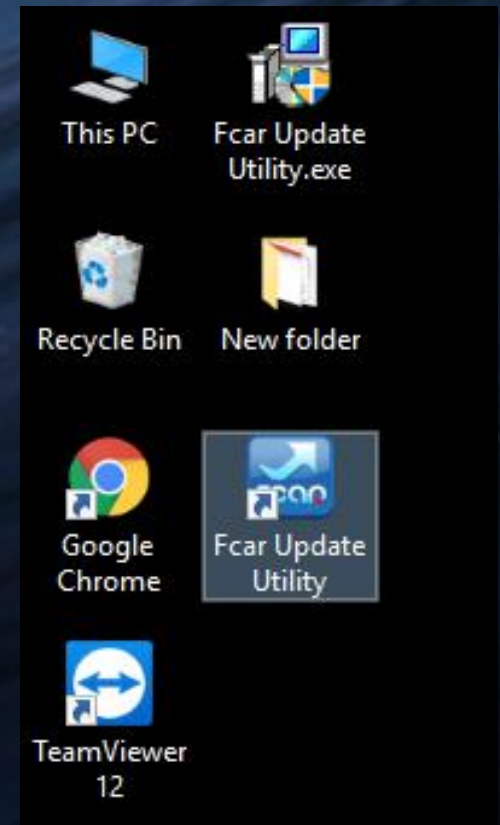
Website : www.fcar.com



Download and install the Fcar Utility on PC



Please decompress the exe file and install the update tool on your PC desktop . It will show the icon when installation finished .



Step 2 :Run the Fcar Utility

FcarHelper Update Utility-Not logged in(V18.111702) X

Home Password Reset Update Activation Quit

Existing user login

Username

Password

☐ Remember username and password

☒ Select SD card path

New user registration

The username minimum length is 6, the maximum is 20.

Username *

E-mail *

Password *

Confirm password *

Serial No. *

Step 3: Login the account

FcarHelper Update Utility-Not logged in(V18.111702)

Home Password Reset Update Activation Quit

If you have registered Fcar member account , you can login by username or serial number .

Existing user login

Username

Password

☐ Remember username and password

☒ Select SD card path

If you are the new user ,please register here

New user registration

The username minimum length is 6, the maximum is 20.

Username *

E-mail *

Password *

Confirm password *

Serial No. *

Functional menu for update tool

Home page

A

Account password

B

Software update page

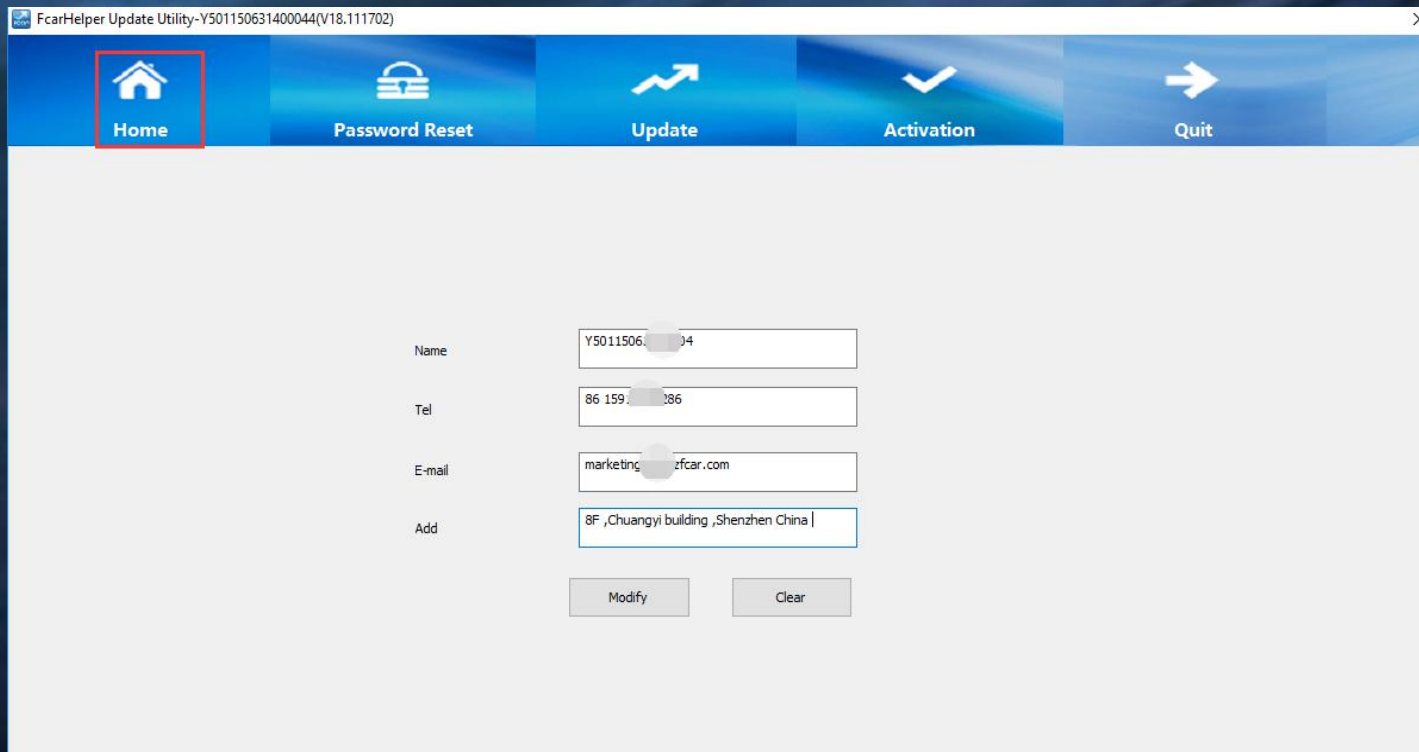
C

Scanner Activation

D

Home Page

This page will show you the details contact information when you registered .
If need modify ,you can deal with it by yourself here or contact with us .



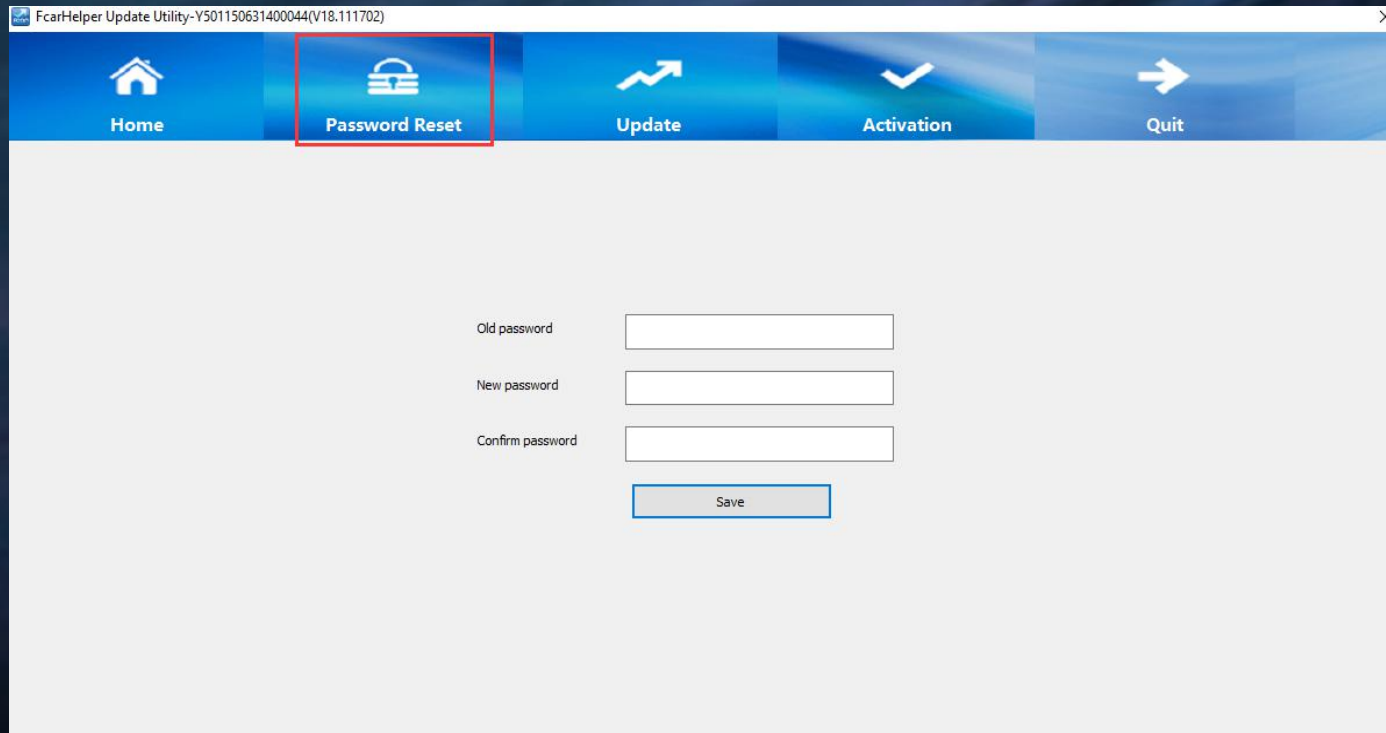
The screenshot shows a software window titled "FcarHelper Update Utility-Y501150631400044(V18.111702)". The window has a blue header bar with five buttons: "Home" (highlighted with a red box), "Password Reset", "Update", "Activation", and "Quit". Below the header, the "Home" page displays a form with the following fields:

| Field | Value |
|--------|--------------------------------------|
| Name | Y501150631400044 |
| Tel | 86 159 1234 5678 |
| E-mail | marketing@zfcars.com |
| Add | 8F,Chuangyi building ,Shenzhen China |

At the bottom of the form, there are two buttons: "Modify" and "Clear".

Account password

- ✓ Here you can modify the account password in the case of the existed password is trivial or hard to remember
- ✓ But you have forgot the password , please contact with us .



The screenshot shows a software window titled "FcarHelper Update Utility-Y501150631400044(V18.111702)". The window has a blue header bar with five navigation buttons: "Home" (house icon), "Password Reset" (lock icon, highlighted with a red box), "Update" (upward arrow icon), "Activation" (checkmark icon), and "Quit" (right arrow icon). Below the header, the main area is white and contains three text input fields labeled "Old password", "New password", and "Confirm password". A "Save" button is located below the "Confirm password" field.

Old password

New password

Confirm password

Account password modified by Distributors

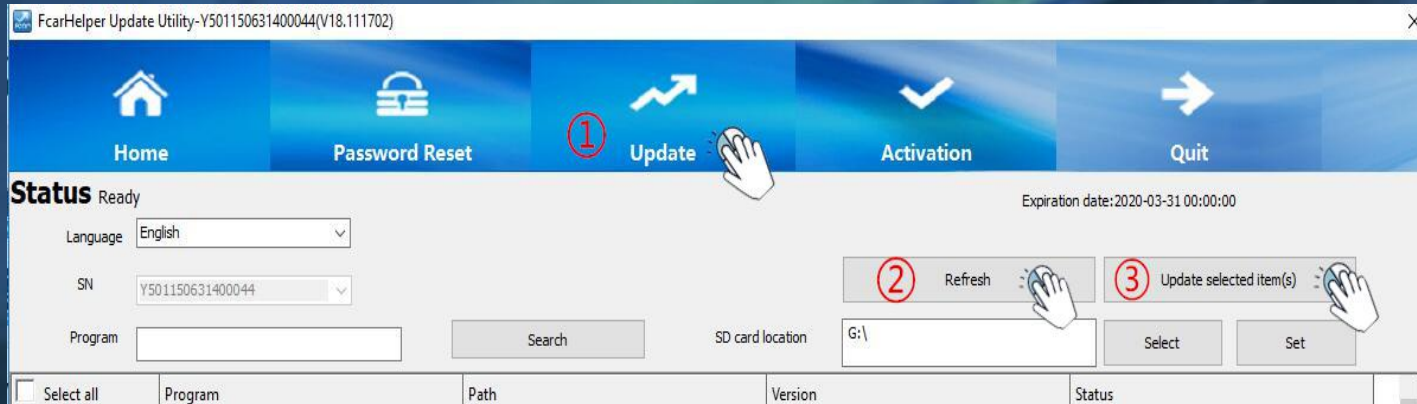
- ① Click menu “Password Reset”;
- ② Choose the customer's scanner serial number from list ;
- ③ Input the distributor account password to get the authority to reset the password you have chosen.
- ④ Please confirme and select “Reset” .

The screenshot shows a software interface for password resetting. At the top, there is a blue navigation bar with four buttons: "Password Reset" (annotated with ① and a hand icon), "Update", "Activation", and "Quit". Below the navigation bar, the main form contains the following fields and elements:

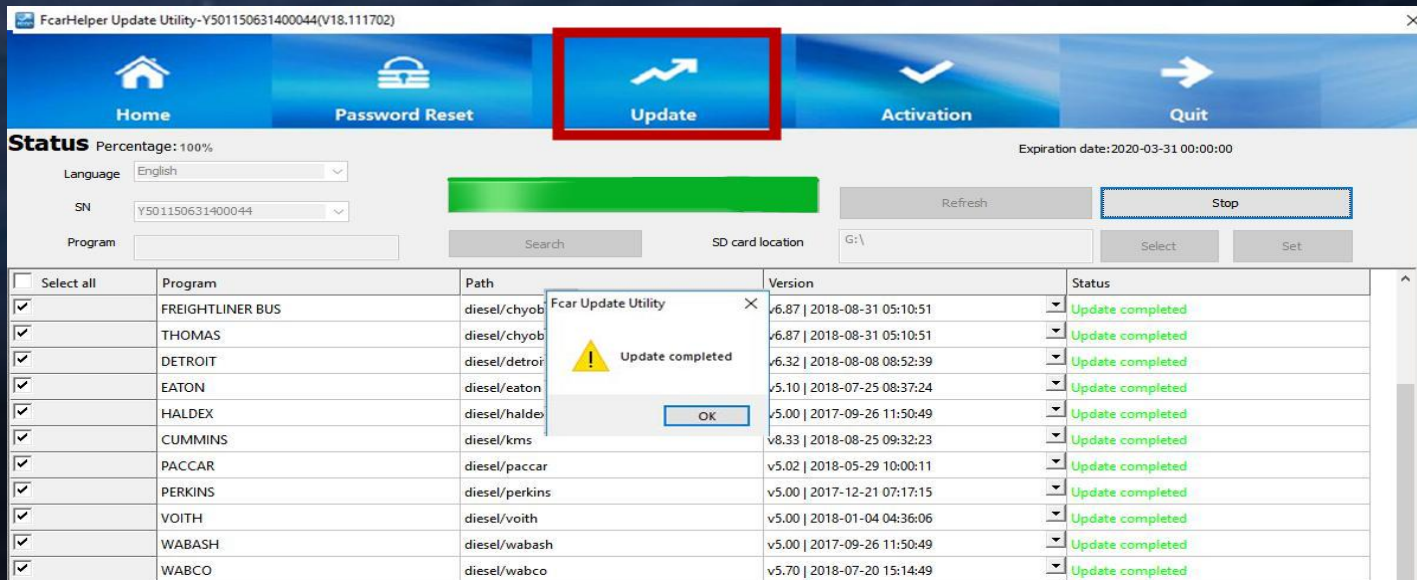
- SN:** A text input field containing "EG02150449300198", annotated with ② and a hand icon. A red arrow points from this field to a dropdown menu.
- Password:** A text input field with masked characters (dots), annotated with ③ and a hand icon.
- New password:** A text input field containing "123456".
- Confirm password:** A text input field containing "123456".
- Reset:** A button at the bottom, annotated with ④ and a hand icon.

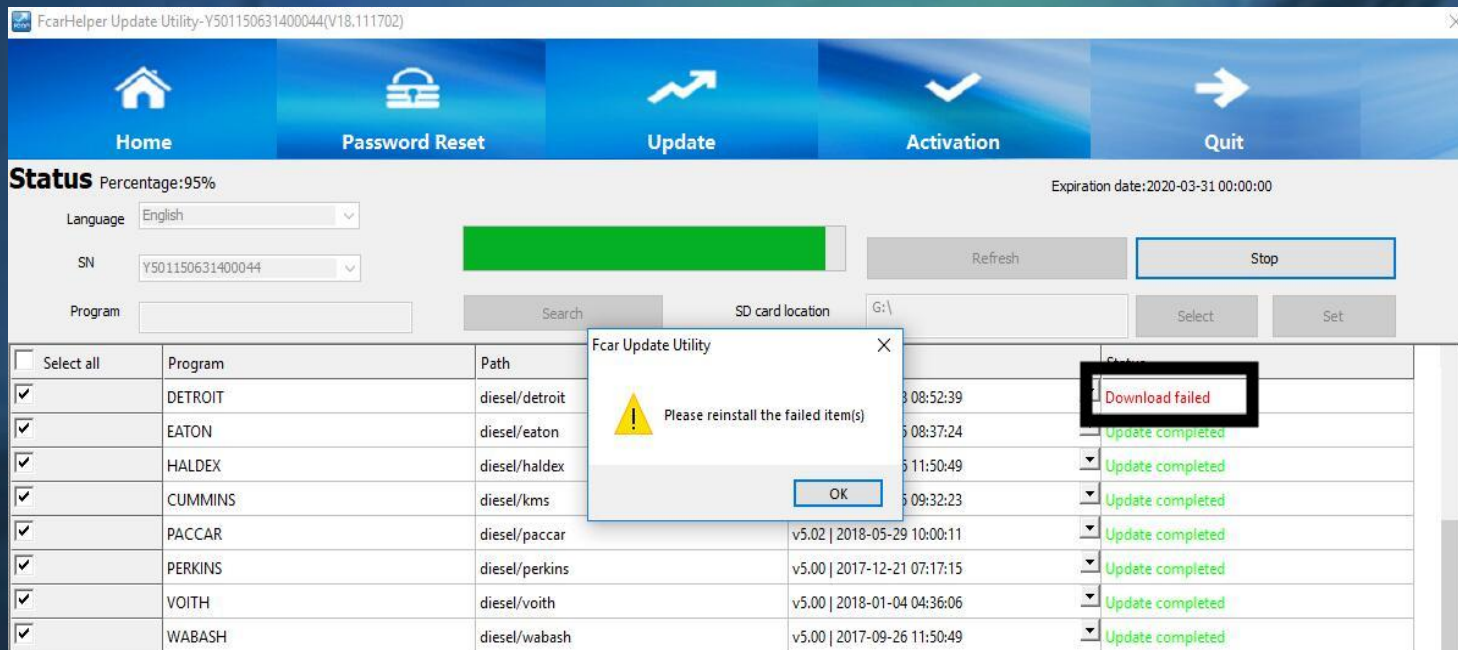
The dropdown menu on the right lists various scanner serial numbers, with "EG02150449300198" selected at the top.

Software latest version update

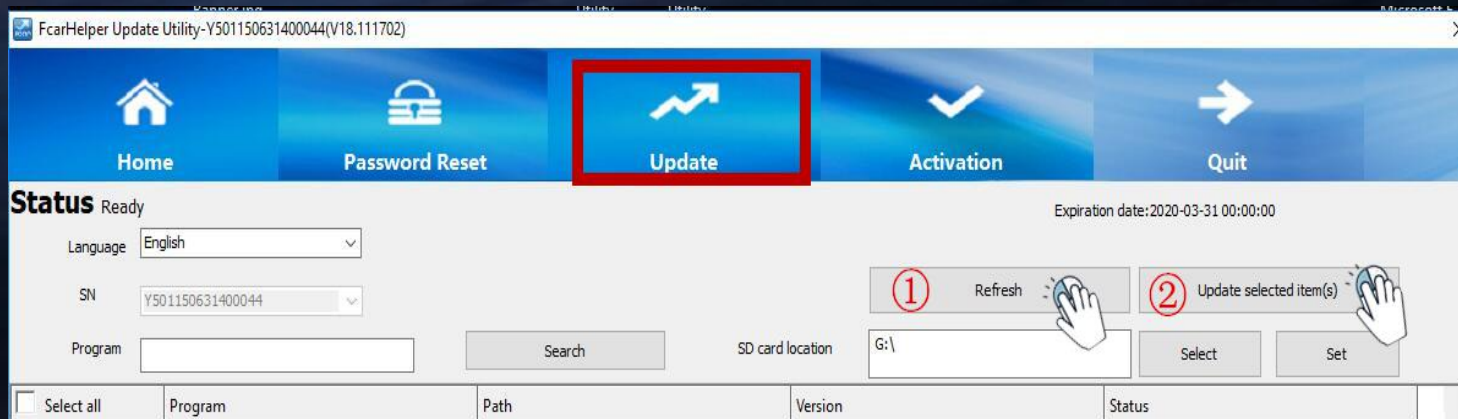


- ✓ Please follow the steps ①②③ in the above picture;
- ✓ Please waiting for all the software update status to become green and the process bar to complete . It will be succeed when it shows “ update completed ”

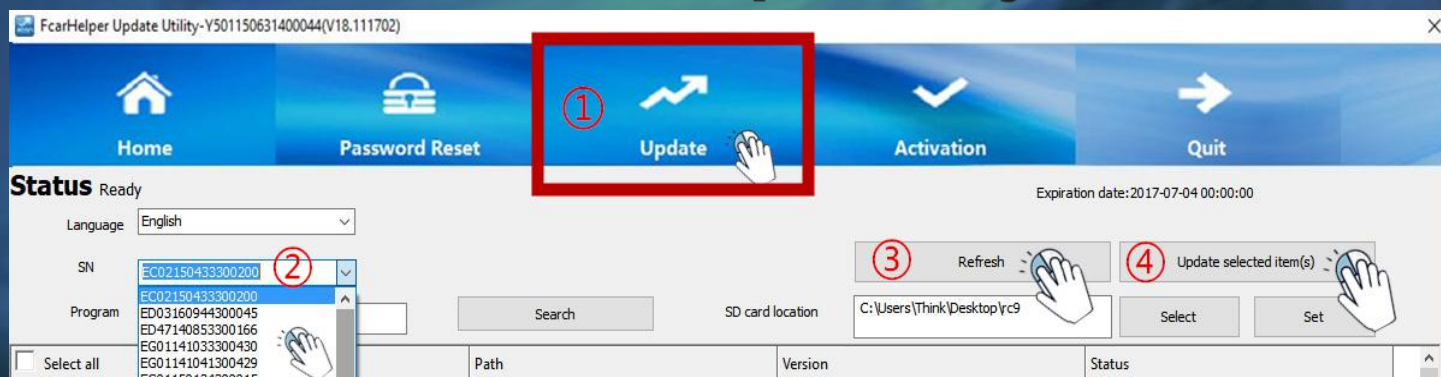




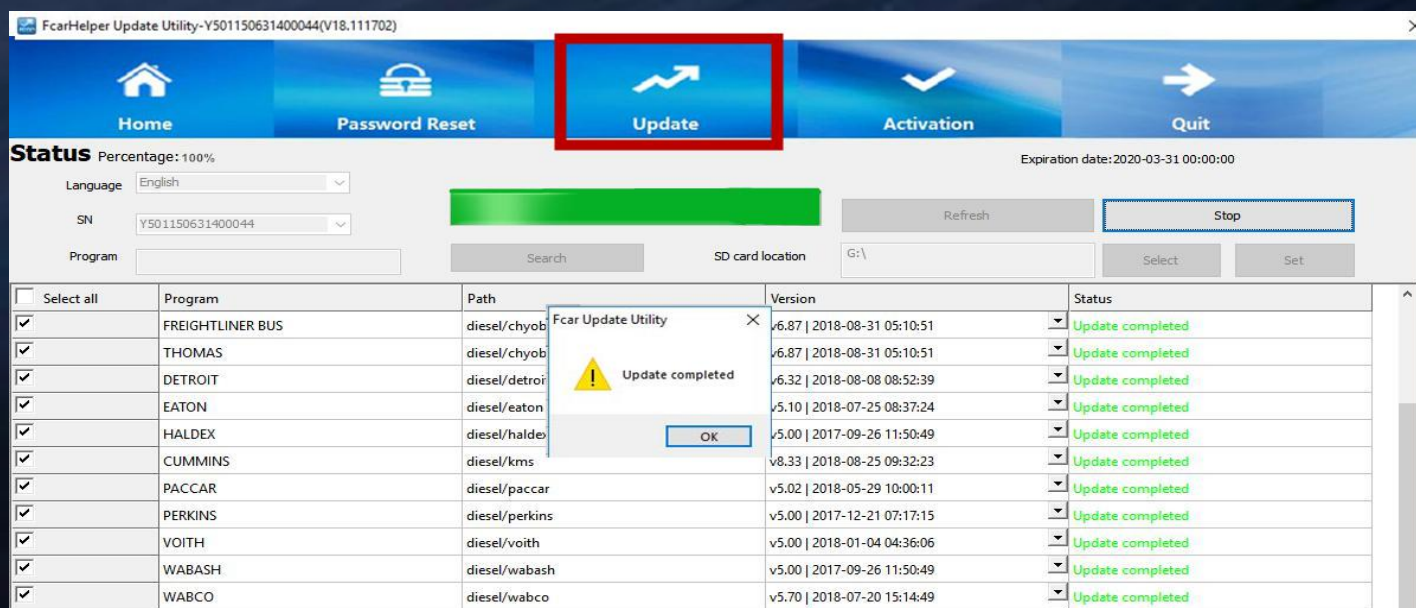
- If there is tip shown “please reinstall the failed item(s)”, please click “OK” first. Please “refresh” and “update the selected item” again as following picture.



Software latest version update by Distributors



- ✓ Please follow the steps ①②③④ in the above picture ;
- ✓ Here added the serial number list distributors managed ;
- ✓ Please wait for all the software update status to become green and the process bar to complete . It will be succeed when it shows “ update completed ”.



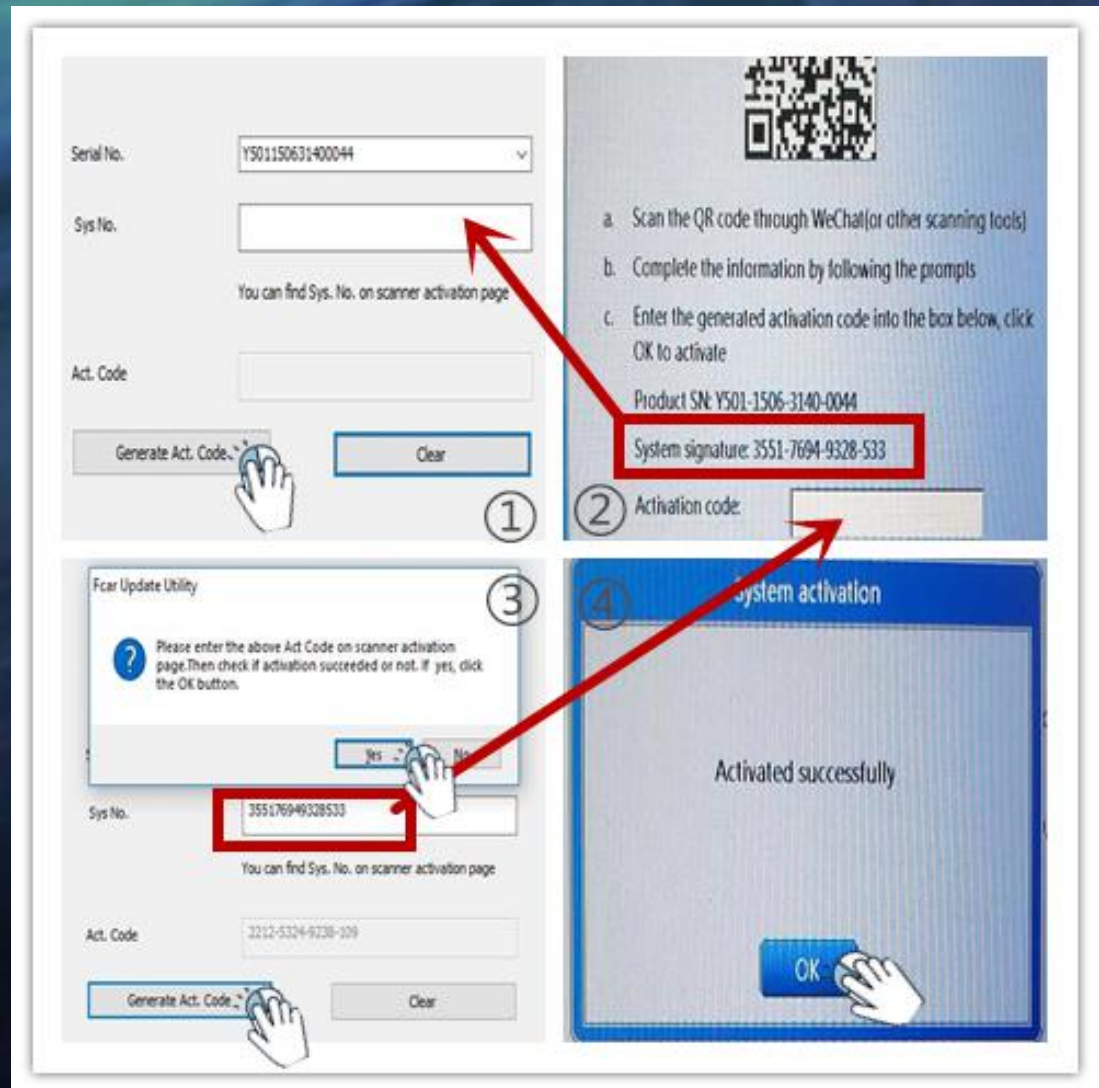
Activation Page

Login on the update tool and choose menu “Activation”, you'll see the member page as picture ①;

Click “System activation” on the scanner main menu ; Get the “System Signature (pic ②)” and input the code to pic ①

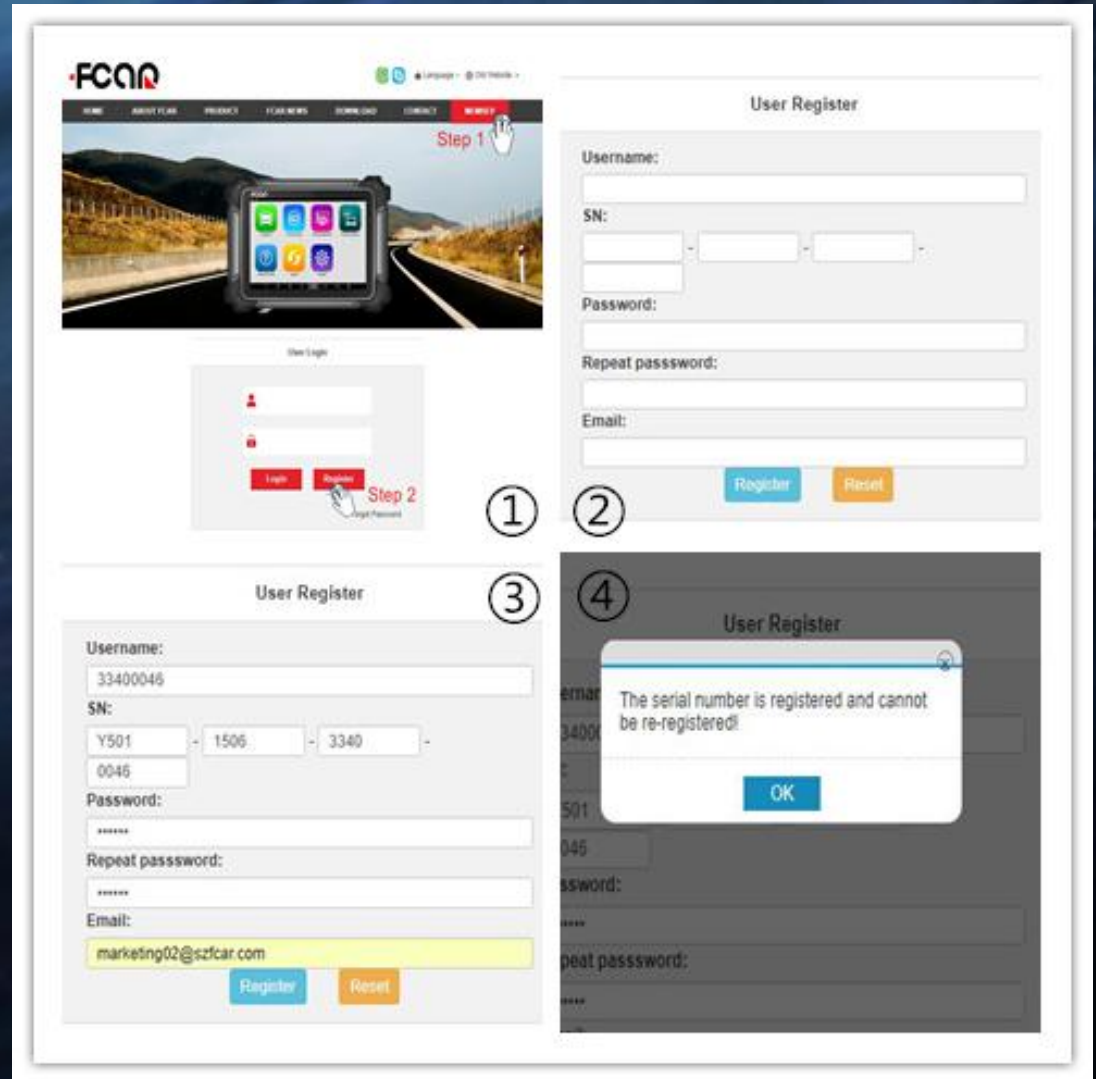
Click “Generate Act. code” and select “Yes” as pic ③ .
Input the Activation code (pic ③) to Fcar scanner system activation page as picture ②;

Click “OK” and the activation completed same as pic ④ ;
If any question ,pls contact us .



How to register as a member by website

- www.fcar.com
- Click menu“ Member ”--
“Register” same as picture ①;
- Fill in all the blank as picture ② shown ;
- Click “Register ”after all information completed as picture ③
- Press “OK” after registration was successfull and Login .
- Please check the scanner information and register again if the note shown as picture



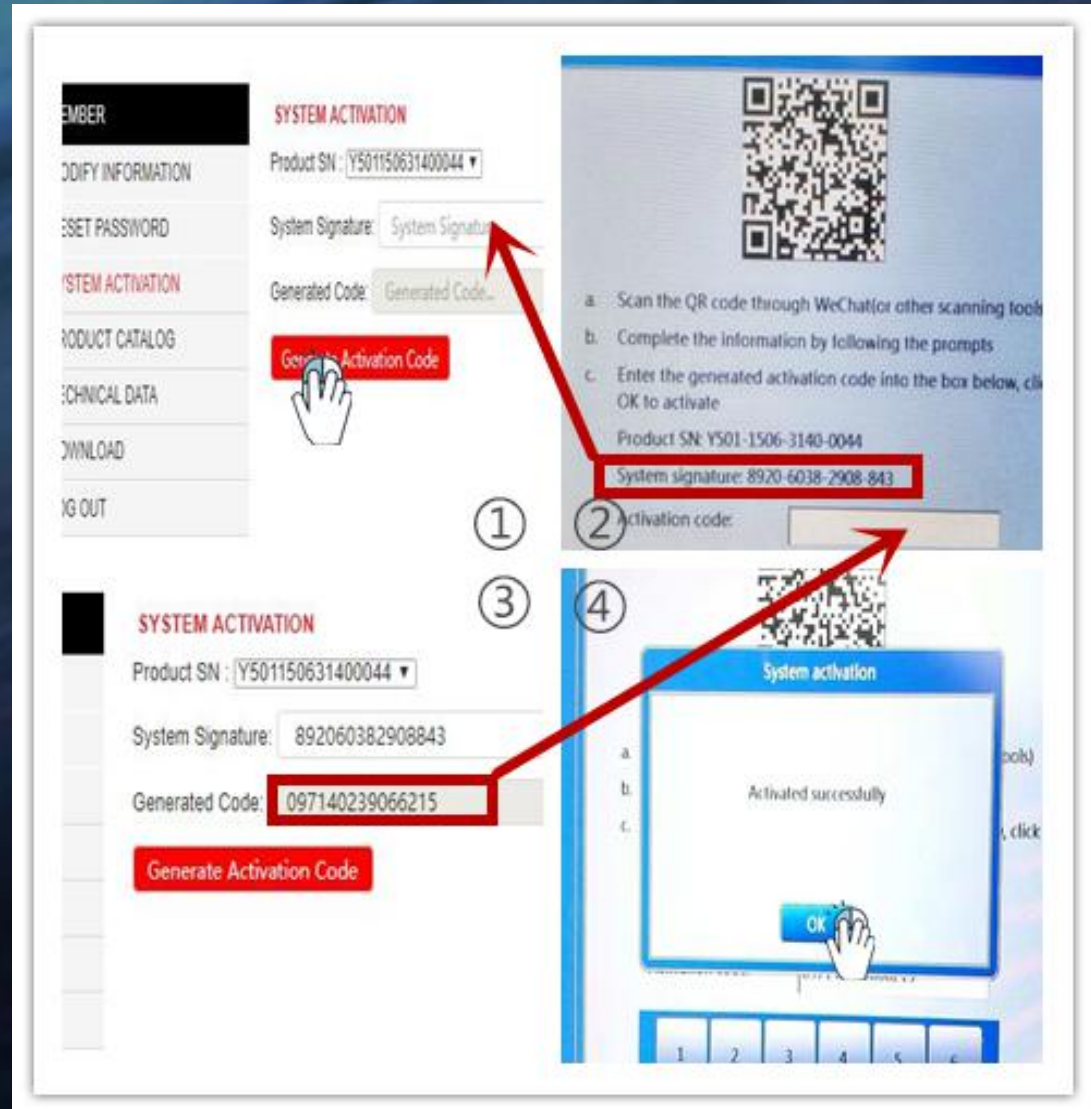
How to activate the scanner by website

Login the member center
then you'll see the member
page as picture ①;

Click “System activation” at
the left ,fill in the “System Signature
(pic ②) “then click
“Generate activation code”;

Input the Activation code (pic ③)
into Fcar scanner system
activation page as picture ②;

Click “OK” and the activation
completed same as picture ④ ;
If any question ,pls contact us .



Conclusion

- Download times will vary based on your connection speed and software types ;
- Installation times will vary based on your PC performance;
- If you suspect software issues , Please perform **FORMAT** the SD card as detailed in the last page and update all software again
- If you are still experiencing issues ,please take a screenshot of the error message sent us by email :service@szfcar.com or contact with us at [86-755-82904730](tel:86-755-82904730).



FCAR Team